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Mr. Tom Petot
General Manager
THE EXETER INN
90 Front Street
Exeter, NH 03833

December 9, 2010

RE: PEOPLE'S UNITED BANK EVENT

Dear Tom:

Please forgive the delay in getting this letter out to you. Time seems to get away from you; however, I felt compelled to ensure you received this letter of commendation to your staff on our recent event at The Exeter Inn.

As you know, it was a very detailed, large audience event, complete w/meeting needs, variation of meals and overnight accommodations for up to 25 employees. I am one of those coordinators that has to be involved in every aspect of my offsite events and this was no exception ~ to the point of moving the dinner location, etc. Your staff handled it, well, with grace and professionalism!

My main contact was Tom O'Gorman who was a prince and a gentleman! How fortunate Hay Creek Hospitality is to have such a wonderful representative of your company! It was obvious from our first meeting, that Tom had the personality, the care and the know-how that I was looking for in a professional to host this event. Along with that, came your wonderful facility which I found the complete staff to be accommodating, wonderfully pleasant and a staff that truly cared about the customer's needs.

All feedback from our employees was above average. They loved it. The rooms were great (nice comments on the linens), food superb and the meeting accommodations exceptional. Thank you for a wonderful event. If we can ever use The Exeter Inn again, Tom O. will be my first call.

With warmest regard,



Roni Hudson

Lead Administrative Assistant
to the President
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